

I have another question

If you cannot log in to WB Partners, and none of the situations described above is suitable for your case, please contact support.

Step 1

On the WB Partners login page, click on the menu button in the upper right corner and select "Access restoration", or follow [the link](#).

Request to restore personal account

INN *

Phone number of the account owner *

E-mail *

Commentary *

Select a file or drag it here

- Formats: .PDF, .JPG
- File should not exceed 10 MB
- The total size of attachments should not exceed 50 MB

The response will be provided to the e-mail entered.
Please check your data.

Create an application

Fill in the application fields. In the "E-mail" field, specify the email address to which you want to receive a response from the support service.

Describe the situation in detail in the comments.

Take a video of what problem you are facing when logging into WB Partners. Upload the video to any cloud storage (for example, Yandex.Disk or Cloud Mail.ru) and attach a link to it in the comment.

Step 2

The support service will try to solve the problem and within 3 business days will send a response to the email address that you specified in the application.

Done!